

# Attendance SMS

## Transitioning to a new Attendance Notification System

Lathlain Primary School is transitioning to a new system. This means all Attendance SMS messages will now come from a new contact. Our contact will appear as LathlainPS.

The new system will notify parents, guardians, and caregivers of unexplained absences or late arrivals.

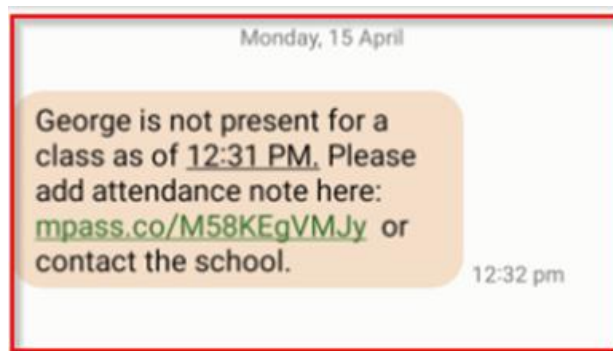
### What will change for Parents?

The new system starts on **Wednesday 03 September**. You will receive an SMS on your mobile phone when your child is marked absent without an explanation.

**IMPORTANT: You should delete the old Absentee SMS number to avoid confusion.** You should no longer use the old number to communicate with the school.

Below is a sample of the new message. You will get this SMS with a link if your child is marked absent without an explanation. You should use this link to add attendance notes about your child's absence. Please note that the **link will be valid for 48 hours only**. The school will receive your response via your entry using the link. Ensure the phone is connected to an Internet data plan or has WIFI access to use the hyperlink.

**All parents will receive the message; however, the link can only be used once. When one parent responds, the link will no longer be active for the other parent.**



**IMPORTANT: Do not reply to this new message via SMS as the school will not receive it.** This new contact cannot receive any messages.

If your child is absent again on another day without a prior explanation, you will get a new one-time link.

If you do not use the link provided, you can notify the school of your child's absence via telephone or email.

If you have any other questions regarding the Attendance SMS Communications, please call 92249800.